Quality Policy

Quality is integral to all our working practices. We believe that it is critical to the success of our business.

Our policy is to achieve and maintain a level of workmanship that will be a guarantee to our customers that the products and services we provide will meet or exceed their expectations and requirements.

We will use ISO 9001: 2015 to drive quality standards in our business and continuously develop and improve our Quality Management System.

Every member of our team, at all levels, strives to perform their tasks correctly, is aware of our commitment to Quality Assurance and the fact that they are making a vital contribution.

Our employees are seen as our most important resource.

We encourage their full involvement in order to develop their abilities for the benefit of the individual and the company.

We are committed to the continuous improvement of the products and services that we provide and to the effectiveness of our Quality Management System. We have clear quality objectives and monitor our progress towards their successful achievement.

This policy is understood, implemented and maintained at all levels within the company and has been issued to all team members. It is reviewed for suitability at each Management Review Meeting.

Thomas Horner

Managing Director

Date: 25.2.26

Review date 10.2.27

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